



CRIME AND DISORDER OVERVIEW AND SCRUTINY COMMITTEE

Subject Heading:	Crime and Disorder Overview and Scrutiny Committee Performance Indicators - Quarter 3 (2020/2021)
SLT Lead:	Barry Francis Interim Director of Neighbourhoods
Report Author and contact details:	Diane Egan Community Safety Manager Diane.egan@havering.gov.uk 01708 432927
Policy context:	The report sets out Quarter 3 performance for indicators relevant to the Committee.
Financial summary:	There are no direct financial implications arising from this report. However adverse performance against some performance indicators may have financial implications for the Council.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	[x]
Places making Havering	[x]
Opportunities making Havering	[]
Connections making Havering	[]

SUMMARY

The report provides information on performance against the indicators previously requested by the Crime and Disorder Overview and Scrutiny Sub-Committee during Quarter 3 (October to December 2020).

RECOMMENDATIONS

That the Crime and Disorder Overview and Scrutiny Committee;

- note the contents of the report;

- consider the performance information required going forward; and
- request information as set out in the report.

REPORT DETAIL

1. Response time to Immediate (I) and Significant (S) Grade Incidents

The MPS has a target to reach 90% of “Immediate” (I) graded calls within 15 minutes of the call being made. The MPS target for “Significant” (S) grade calls is to reach 90% within one hour of the call being made.

I Grades:

The Table below shows the weekly response times for Q3 of 2020-21 compared to the same period in 2019.

The % of calls responded to within the target in Havering in Q3 is 74.21%, a reduction of 6.3% compared to the same period in 2019. This is also below the BCU average of 78.42%.

Week Ending	% Calls In Target Previous Year	% Calls In Target Current Year
04-Oct-20	75.60%	73.00%
11-Oct-20	83.10%	77.40%
18-Oct-20	79.50%	70.40%
25-Oct-20	89.10%	72.30%
01-Nov-20	84.80%	76.60%
08-Nov-20	80.80%	76.30%
15-Nov-20	81.30%	77.30%
22-Nov-20	80.20%	80.50%
29-Nov-20	77.20%	78.50%
06-Dec-20	79.40%	79.60%
13-Dec-20	75.30%	67.30%
20-Dec-20	77.90%	71.10%
27-Dec-20	83.00%	65.80%
Total	80.51%	74.21%

S Grades:

The Table below shows the weekly response times in Q3 of 2020-21 compared to the same period in 2019.

The % of calls responded to within the target in Havering in Q3 is 64.70%, a reduction of 6.45% compared to the same period in 2019. This is also above the BCU average of 63.01%.

Week Ending	% Calls In Target Previous Year	% Calls In Target Current Year
04-Oct-20	80.60%	69.20%
11-Oct-20	74.20%	62.90%
18-Oct-20	74.60%	61.10%
25-Oct-20	69.80%	69.30%
01-Nov-20	77.20%	62.70%
08-Nov-20	73.40%	64.20%
15-Nov-20	70.30%	71.10%
22-Nov-20	66.50%	70.60%
29-Nov-20	64.40%	60.90%
06-Dec-20	67.70%	64.20%
13-Dec-20	71.60%	61.10%
20-Dec-20	59.60%	64.60%
27-Dec-20	71.40%	59.10%
Total	71.15%	64.70%

2. Violence

Havering has seen an 28% reduction in Non DA Violence With Injury during Q3 2020 compared to the same period in 2019, a reduction of 115 crimes.

The table below compares level of non-domestic abuse violence with injury (Non DA VWI) experienced within Havering in Q3 of 2020-21 compared to the same period in 2019-20.

	Q3 2019/20	Q3 2020/21	Change
October	173	148	-14%
November	140	111	-21%
December	153	92	-40%
Total	466	351	-25%

Many London boroughs have seen an increase in Domestic Abuse during the period of Lockdown. To address this, Havering moved its DV Multi-Agency Risk Assessment Conference (MARAC) to a weekly virtual meeting to ensure that risk was adequately managed. This has been well attended and effective.

All support services continued remotely with the two Independent Domestic Violence Advocates (IDVAS) continuing to offer support to high-risk victims of domestic abuse.

The table below compares the level of Domestic Abuse (DA) offences experienced within Havering in Q3 of 2020-21 compared to the same period in 2019-20 and, contrary to the trend across many London boroughs, shows a reduction by 25 crimes, equating to a decrease of 4%.

	Q3 2019/20	Q3 2020/21	Change
October	231	251	9%
November	193	192	-1%
December	236	192	-19%
Total	660	635	-4%

3. Burglary

Residential burglary has reduced during lockdown, as the majority of homes remained occupied as many people continued to work from home.

The table below compares the level of burglary experienced within Havering in quarter 3 of 2020-21 compared to the same period in 2019-20, which shows a reduction of 208 burglaries, -38%.

	Q3 2019/20	Q3 2020/21	Change
October	193	151	-22%
November	195	78	-60%
December	169	111	-34%
Total	548	340	-38%

The Council continues to support the police in providing crime prevention advice to residents and businesses in Havering through the use of e-newsletters, twitter, Facebook and Living in Havering.

There have been a number of targeted operations with police colleagues in Essex and the East Area BCU to tackle cross borough burglars with a number of notable arrests during this period.

4. ASB Calls

The introduction of COVID-19 restrictions has seen a dramatic increase in reported ASB to the police. This is mainly due to complaints of non-compliance with government guidance.

The Table below compares the level of ASB calls made to the police within Havering in Q3 of 2020-21 compared to the same period in 2019-20 and shows an increase of 904 ASB calls, up by 77%.

	Q3 2019/20	Q3 2020/21	Change
October	397	693	75%
November	388	700	80%
December	387	683	76%
Total	1172	2076	77%

The Councils Enforcement and Public Protection have worked tirelessly throughout this period to remind people of the guidance and the importance of compliance with government guidance.

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no financial implications arising directly from this report which is for information only.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan and Service Plans on a regular basis.

Human Resources implications and risks:

There are no specific Human Resource implications or risks arising directly from this report.

Equalities implications and risks:

This report relates to information requested by the committee rather than policy. There are no direct equalities implications or risks associated with this report.

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have 'due regard' to:

- (i) The need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) The need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) Foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are age, disability, gender reassignment, marriage and civil partnerships, pregnancy and maternity, race, religion or belief, sex/gender, and sexual orientation.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.